



EASTER HOLIDAYS 01 – 05 MAY 2024

ADDRESS

Tchernomorska, 50
8250 – Obzor – Bulgaria
T: +359 556 330 22

Email: reservations.alheb@aluahotels.com

UNIQUE SELLING POINTS

- Cosy and family-friendly atmosphere.
- Personalised service and attention to detail
- It offers different accommodation options adapted to families, couples and solo travellers
- Wide range of possibilities to practice sports
- **Gastronomy: 4 restaurants and 5 bars (2 of the restaurants will be open once a week: JOJO – 03.05. and Mare Nubium – 04.05.)**
- 2 outdoor swimming pools (one outdoor for adults and one outdoor for children) and 1 indoor with a child section
 - Wide range of entertainment and activities options
- My Favorite Club

MEAL PLANS

ALL INCLUSIVE EXPERIENCE •

Three meals:

o Breakfast o Lunch o Dinner

- Snacks throughout the day.
- Selection of national drinks, with and without alcohol, indicated in the All-Inclusive menu.

MY FAVORITE CLUB

IN-ROOM SERVICES

- Selection of the best rooms
- TV 32"
- Extended bathroom toiletries
- Kettle with coffee and tea kit
- Capsule coffee machine
- In-room safe free of charge
- Slippers
- Welcome minibar with soft drinks, bottle of water and beers
- Bottle of sparkling wine and welcome letter from the manager at check-in

COMMON AREAS SERVICES

- Personalised check-in and check-out
- Early check-in and late check-out, according to availability
- Exclusive area in Terra Café for breakfast
- Exclusive area and sunbeds in the main pool •
- Access to My Favorite Club Lounge: ○
- Wide range of snacks, sweets, fruit, coffee, teas and soft drinks throughout the day.

GASTRONOMY

NB! First meal is lunch on arrival day / last meal is breakfast until 10h00 on departure day

RESTAURANTS

Delight in a wide variety of local and international cuisine, whether a la carte, buffet style or enjoying snacks.

Terra Café | Breakfast 7:30 – 10:00 and lunch 12:30- 14:30 dinner 18:30 – 21:30

- International buffet and beautiful terrace with endless quality: options and skilful show cooking
- Selection of healthy and vegetarian dishes available
- Dress code: Casual
 - **Festive Easter thematic lunch with traditional Easter dishes on 05.05.**

Mare Nubium | Dinner 19:00 – 21:30 – open on 04 May

- Local and international cuisines
- A la carte service for the main courses
- Buffet service for the starters
- The most exclusive of our restaurants. Enjoy a pleasant dinner in an intimate and sophisticated atmosphere.
- Dress code: Formal

(*) Booking required through the APP.

Kentia Pool Club | 10:00 – 17:00

- Snacks offered during the day
- Buffet service for lunch in the informal atmosphere of the pool
- Dress code: Casual

Jojo | Dinner 19:00 – 21:30 – open on 03 May

Asian cuisine

Buffet service for the starters
À la carte service for the main courses
Dress code: Formal

(*) *Booking required through the APP.*

BARS

Complete offer of bars, where you can freshen up, relax to enjoy our cocktails and let yourself go with the flow.

Fresco Pool Bar | 10:00 - 18:00

- Drinks, cocktails, coffee and tea by the pool
- Dress code: Casual

Agua Bar | 16:00 – 23:00

- Lobby bar ideal to enjoy a coffee, your favourite drink or the most sophisticated of our cocktails.
- Dress code: Casual

Vertigo Sky Bar | 18:00 – 23:00 **–CLOSED for this period**

- Rooftop cocktail bar
- Dress code: Casual

Marcel Karaoke Club | 21:30 – 00:00

- Karaoke music lounge with drinks and cocktails
- Dress code: Casual

The Spot Night Club | 19:30 – 00:00

- Evening shows and entertainment
- Cocktails and beverages
- Dress code: Casual

My Favorite Club Lounge | 10:00 – 21:00 –

Exclusive lounge with snacks and beverages for My Favorite Club guests.

- Dress code: Casual

(*) *Hours may vary depending on season and occupancy. The opening of restaurants and bars may be on a rotational basis.*

(*) *Additional cost may apply for some premium drinks and cocktails.*

DRESS CODES

Casual - Shorts (knee-length or pirate trousers), sneakers or sandals. Gentlemen cannot wear tank tops. Ladies must wear a piece of clothing that covers the swimsuit.

Smart Casual - Sneakers/ tennis shoes or dress sandals, dress shirts with short sleeves or shirts with collar. No sleeveless shirts or flip flops are allowed. Compulsory long trousers for men.

Formal - Smart trousers, collared shirts and dress shoes for gentlemen. Blouses, skirts or dresses and dress shoes for ladies.

ACTIVITIES / ENTERTAINMENT

Alua Helios Bay offers excellent service and ideal facilities for entertainment. Enjoy the cultural and sports activities and impressive professional performances created by our interactive entertainment team.

Animation program for children

01 May Easter get to know games

02 May Easter creative studio – eggs painting /not real ones – eggs which are from styrofoam, so the kids can have them as a gift after they leave the Hotel /

03 May Easter Detective Day with the Easter Rabbit /find the hidden eggs/

04 May Postcards making /Easter in Bulgaria/

05 May Easter Olympic Games

Working hours of the kids Animation and Kids club as usual 10:00 – 12:30 and 15:00 – 17:30

Every night – Kids Disco at 20:30

Animation program for adults

Regular daily and evening hotel entertainment during the whole period

INDOOR / OUTDOOR ACTIVITIES

Daytime and evening entertainment Live music shows and performances.

Aerobics and Aqua Gym

Sports field for many different sport activities

- Games
- Astro Miniclub for kids' entertainment
- Kids playground
- Bicycle and car rental* (*) *Additional charge applies.*

ASTRO CLUB (KIDS CLUB)

Astro Club is Alua Hotels & Resorts' children's club and is part of the mini clubs for children aged from 4 to 12 years old. This ensures the best care and scheduling of age-appropriate activities. Astro Family guarantees magical moments full of activities and games that are specially designed for children. Our Astro Club is definitely a favourite among our youngest guests. Our qualified entertainment team has developed a complete activities programme; from face painting to singing, dancing and water games, children have a great time. Besides, children can also enjoy an outdoor playground.

In short, the ideal place to have fun every day from morning to evening.

POOLS

Hours: 08:00 - 18:00.

- 2 outdoor pools, one of them for children.
- Indoor pool with children's section.
- Towels available.

***Note: The use of drones or devices flying or floating in or over the facilities of Hyatt Inclusive Collection hotels is completely prohibited, except in those cases in which it has been expressly authorised in writing by the Hotel Management.*

WELLNESS AREA / GYM

WELLNESS AREA

Operation times: 8:30 – 20:00

The perfect place to relax. Disconnect and rest entering a unique atmosphere of calm. We offer relaxing treatments with your wellbeing in mind, with a wide range of techniques.

Wellness facilities:

- Sauna*
- Steam bath*
- Hammam*
- Hairdresser*
- Beauty salon*
- 2 cabins for massages and treatments*

GYM

Operation times: 8:30 – 20:00

(*) Schedules may vary seasonally, and some services may incur additional charges.

OTHER SERVICES

- Parking facilities* - 15 BGN/ca/day
- 24-hour reception
 - Check-in: early check-in available for Easter from 11:00 a.m.
 - Check out: 12:00 a.m.
- Guest service
- 2 outdoor pools
- My Favorite Club Lounge and rooms
- Specialty restaurants
- Bars and restaurants
- Karaoke and night club
- Wellness facilities*
- Indoor pool
- Gym
- Astro Club: MiniClub and Kids Club
- Children's playground
- Free Wi-Fi across the resort
- Laundry service*
- Medical services*
- Rent a car*

(*) Additional charge applies.